## 42. INNOVATION IN THE SERVICE OF CONTINUOUS IMPROVEMENT OF PUBLIC ADMINISTRATION

### Level I

**Department of Economics and Management (administrative headquarters)**

**Department of Legal Sciences**

**Course reserved for employees of the Region of Tuscany selected under a specific agreement**

<table>
<thead>
<tr>
<th>Course coordinator</th>
<th>Elena Gori</th>
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</table>
| Executive Committee         | Elena Gori  
Claudio Becagli  
Silvia Fissi  
Francesco Giunta  
Erik Longo |
| Contact person for information regarding teaching organization, class schedule, course content | elena.gori@unifi.it |

### Practical-professional profile of the course and industry sector of reference

The Master's program is dedicated exclusively to the staff of the Region of Tuscany. It aims to delve deeper into the issues of public management within the processes of innovation and digitization of public administration. In particular, starting with the indispensable elements for the definition of proper planning, programming, and control cycle, the Master course develops and identifies digital and innovative solutions for the transition to a more competent public administration that is close to the needs of its stakeholders. The course thus aims to train personnel capable of promoting within the public administration processes of innovation and digitization.

### Access prerequisites

A bachelor's or master's degree or single-cycle degree awarded according to the system under Ministerial Decree No. 270/2004 or Ministerial Decree No. 509/1999 or previous systems.

### How the admission procedure takes place

Selection by academic qualifications and interview

### Duration

12 months

### Teaching methods

Face-to-face classes Participation in individual modules by remote mode only (in synchronous mode, through the Cisco Webex platform)

### Language of instruction

Italian

### Attendance requirements

67%

### Location of the course

Department of Economics and Management (DISEI)  
Via delle Pandette, No. 32 - 50127 Florence

### Foreseen lecture schedule

Classes will be held on Thursdays, Fridays and, every other week, also on Saturday morning.

### Examinations procedures and schedule

The assessment of educational activities consists of examinations with a grade expressed in thirtieths and possible mention of honors held at the end of each module or subject. There will be a project work in lieu of the internship, to be carried out according to the student's current and possibly perspective, role in the relevant organization. The purpose is to acquire the functional skills to achieve the training objectives of the Master's professional profile. The credits provided for the practical activity are awarded to the student upon certification by the Master's Coordinator that such activity has been duly completed.

### Final examination

The final examination consists of a written paper in summary form, which may be developed individually or in groups. It may include specific references to the experience of the project work.

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1 The course is activated upon the condition of the finalization of the Agreement being concluded.
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<table>
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<tr>
<th>Minimum number</th>
<th>12</th>
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<tbody>
<tr>
<td>Maximum number</td>
<td>30</td>
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<tr>
<td>Enrolment fee</td>
<td>€3,150</td>
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Free-of-charge supernumerary places

| UNIFI employees | 2 |

Single Modules

<table>
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<tr>
<th>Maximum places</th>
<th>3</th>
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<tr>
<td>Cost</td>
<td>97 Euro/credit</td>
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### Description of the activities and training objectives of the internship

There will be project work in lieu of the internship, to be carried out according to the student's current and possibly perspective role in the relevant organization. The purpose is to acquire the functional skills to achieve the training objectives of the Master's professional profile. 450 total hours of internship.

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1 This document is a translation of the form A.1 relating to the characteristics of the course attached to the Decree of the Deputy number 873 (record 158006) of 25th of July 2022, drafted in Italian and issued on the Master | Didattica | Università degli Studi di Firenze | UniFI and which therefore constitutes the only official document. This English translation cannot be used for legal purposes and has the sole purpose of supplying information in English on the content of the public notice.

2 The course is activated upon the condition of the finalization of the Agreement being concluded.